

HOUSING AND MAINTAINING AS BEST WE CAN.

To All Our Tenants,

We know that many of you are worried about the global COVID-19 pandemic, we want to let you now that we're all working hard to do everything that we can so that you and your housemates feel safe and secure in your accommodation.

We know a large number of students have already decided to return home from Lincoln and have questions regarding the last term's rent. Between us we've spoken to all landlords, the university and Government to see what help is available to you.

Yesterday, on March 24th, the University of Lincoln and Bishop Grosseteste University announced that they would not collect rent for the final instalment at *some* of their managed properties.

As private providers, accommodation we offer is owned by private individuals, many of whom have recently lost jobs and income, but still have bills and mortgages to pay, not just for their own houses but for the student accommodation provided to you. We think more should be done and **now we're asking for your help.**

We feel that the offer to thousands of students by the respective universities to not charge the last terms rent payment is *very generous*, however this leaves thousands of students in an unfair and disadvantaged position.

Unlike the university, we are not multi million pound institutions, we do not have the financial backing to be able to refund or cancel the last terms rent payment. Landlords themselves do not typically have large enough cash reserves able to sustain a non payment of rent during this critical and delicate period.

We're asking our tenants to take action during this time to contact their University, Student Support, Accommodation Services and the Vice Chancellors by email, telephone, or social media, to ask what they can do to help those of you struggling because of the recent situation. **Together we can create a plan that helps everyone.**

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